

To be completed by customer. Please print clearly.

Acct Code: _____ Name: _____ Phone # _____

Address _____ City _____ State _____ Zip _____

E-Mail: _____

Summary of Symptoms:

_____ (Continue on Back)

Login: _____

Password: _____

- ◆ Customer will be contacted within 14 business days with a diagnosis, depending on workflow
- ◆ For an additional fee, CWNC offers priority service
- ◆ There will be a charge for non-warranty repairs performed on systems under Lenovo or CWNC warranty
- ◆ No guarantees can be made for time of completion, though we do our best to complete work in a timely manner.
- ◆ Systems left over 10 working days past notification of repair completion will become property of CWNC unless prior arrangement is made (20 working day maximum)
- ◆ All repair quotes requiring parts are good for 24 hours unless otherwise stated
- ◆ CWNC will perform repair requests written in "Summary of Symptoms" and bill accordingly regardless of repair success. Any additionally necessary repairs will be billed in addition.
- ◆ Diagnosis requiring teardown of damaged equipment may not be possible to reassemble, CWNC is not responsible for damage found or incurred during these teardowns.
- ◆ Insurance claim estimates require a \$60 service charge to be paid at drop-off. This fee will not be applied to repairs performed.
- ◆ Refunds on labor (partial or full) will ONLY be applied if repaired equipment is surrendered to CWNC
- ◆ A minimum labor charge of \$ _____ will apply regardless of outcome of repair (bench fee)

PRIORITY SERVICE REQUESTED: \$ _____

I agree that CWNC will not be held responsible for any loss of data, time, income or property and accept all of the above terms;

PLEASE SIGN HERE _____ DATE _____

READ & SIGN

SUMMARY OF PROBLEM AND REPAIRS - TO BE COMPLETED BY TECHNICIAN

<p>TECH USE:</p> <p>DATE _____</p> <p>MAKE _____</p> <p>MODEL _____</p> <p>ASSIGNED TO _____</p>	<p>STAMP HERE</p> <p>CONTACT D/T</p> <p>1. _____</p> <p>2. _____</p>	<p>Estimate: _____</p> <p>Parts: _____</p> <p>Labor: _____</p>
	<p>Computer Warehouse of NC, Inc.</p> <p>311-A POMONA DR GREENSBORO NC 27407</p> <p>P: 336.292.1922 F: 336.544.2190</p>	

AC ADAPTER _____ BAG _____ OTHER _____